

ONWARD IN AVENHAM.

November 2020

REMINDER ABOUT PARKING PERMITS.

As mentioned in the last newsletter, the new parking permit system was implemented on 7 September.

We appreciate it's taken a bit of time to get up and running, but we hope everyone has now received their permit. However, if you still need one, just let us know your address and vehicle registration and we'll get one sent out to you.

Please remember that if you have visitors with vehicles they must also have a 'virtual' permit if they are going to park on Onward land.

Please contact the Customer Contact Centre on **0300 555 0600** with the registration of the vehicle and they will be happy to arrange.

CLADDING REMOVAL.

We want to update and reassure you that the works to remove the cladding will still be going ahead. We apologise that this has been delayed due to matters beyond our control. We are planning to begin the removal on 7 December and will be in touch with more detailed information before we start.

If you have any questions or concerns about your tenancy, or feedback on the newsletter, let us know via customerservices@onward.co.uk 0300 555 0600 or the Onward portal at www.onward.co.uk

LINCOLN HOUSE CAR PARK GATE.

Recently we have been experiencing some technical issues with the car park gate at Lincoln House.

We're aware this is incredibly frustrating, and have exchanged some resident fobs to try and resolve the issue. Unfortunately this hasn't fully solved the problem so we wanted to let you know we're working hard to get this sorted as soon as possible.

NO SMOKING PLEASE.



We are still finding evidence inside the blocks that people are smoking in the communal areas. It is against the law to smoke in any indoor areas, including lifts and communal corridors.

Please can residents and their visitors refrain from smoking in these areas. It is unfair to your fellow residents, and is adding extra pressure on to the Environmental Services Team's cleaning duties, which may result in additional charges if the issue is not resolved.



**MORE
POSITIVE
TOGETHER**

**IMPROVING LIVES,
INCREASING PROSPECTS.**



FREE support to improve your wellbeing, skills and employment prospects.

In Hyndburn, Lancashire we manage the 1st Call drop-in centre where we deliver a project called More Positive Together, funded by the European Social Fund.

Through the project we provide one-to one tailored support from an MPT mentor to unemployed customers and help them gain skills to boost their prospects.

Since the beginning of the project we have helped 67 people secure paid work, 19 people move into further education or training and 12 people secure volunteering roles.

Areas we can help with include:

- Improving confidence
- Developing IT skills
- Education and training opportunities
- Accessing sport and community activities
- Volunteering and work experience
- Preparing for work, including CV writing, assistance with job applications & interview skills
- Increasing your job prospects

Sign up today so we can make a positive step forward together!

For more information please contact Onward's MPT Support Officer Joanne on Joanne.draper@onward.co.uk or 07889 300 761



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