

## The Onward Conversation - prize draw terms and conditions

### Qualifying Entrants

- The prize draw is open to tenants, those with shared ownership and leaseholders of Contour Homes, Hyndburn Homes, Liverpool Housing Trust, Peak Valley Housing Association and Ribble Valley Homes.
- Their name or a family member's name must be on the tenancy/lease agreement for the property where they live
- Entries must be received by 5pm on Friday 15 December 2017 - entries received after this date will not be included in the draw.

### Draw Entries

- Entry into the draw is subject to providing feedback via paper/online survey
- The winning entries will be selected at random from all entrants after the closing date, winners will be notified by email and/or letter within 28 days of the closing date. If the winner cannot be contacted or does not claim the prize within 14 days of notification, we reserve the right to withdraw the prize from the winner and pick a replacement winner
- Duplicate and spoilt entries will be removed from the draw. No responsibility will be accepted for lost entries and proof of postage will not be accepted as proof of submission.
- The judges' decision is final and no correspondence will be entered into.

### Prizes

- Prizes will be given in the form of shopping vouchers that are able to be used in a range of high street stores. There will be no cash alternatives and prizes are non-transferable.
- 5 winners will receive shopping vouchers worth £50 each. Prizes are subject to availability and we reserve the right to substitute any prize with another of equivalent value without giving notice.

### Data Protection and Publicity

- Winners agree to the use of his/her name and image in any publicity material - if you don't wish your name to be shared please inform us in writing.
- Any personal data relating to the winner or any other entrants will be used solely in accordance with current UK data protection legislation and will not be disclosed to a third party without the entrant's prior consent.
- The winners' names will be available 28 days after the closing date by sending a stamped addressed envelope to Customer Engagement Team, 211 Walton Rd, Liverpool L4 4AJ.
- By submitting a survey an entrant is indicating his/her agreement to be bound by these terms and conditions.