

Customer App Prize Draw Terms and Conditions

1. The prize draw is open to all lead customers aged 18 and over who sign up to Onward's customer app, with one entry per household.
2. The prize draw is free to enter and all lead customers who have signed up to Onward's customer app will be automatically entered into the prize draw.
3. The prize draw will take place during week commencing the 3rd March 2025.
4. You must be a current customer of Onward at the time this draw takes place.
5. Onward accepts no responsibility for entries not successfully completed due to a technical fault (such as a technical malfunction, computer hardware or software failure, satellite, network or server failure) of any kind.
6. Six winners will be chose by a random draw supervised by an independent person.
7. The winners will receive a £50 Amazon voucher.
8. The winners will be notified by email or telephone.
9. The prize for the winners are non-exchangeable, non-transferable and no cash alternative will be offered.
10. Onward reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond Onward's control makes it necessary to do so.
11. The decision of Onward regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
12. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry.
13. Onward reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.
14. Onward reserves the right to hold, void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
15. Insofar as is permitted by law, Onward, its agents or distributors will not in any circumstances be responsible or liable to compensate the winners or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize where it is caused by the negligence of Onward, its agents or distributors or that of their employees. Your statutory rights are not affected
16. Personal data supplied during the course of this promotion will only be processed as set out above and in Onward's Privacy Policy.
17. The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.
18. Onward Homes Limited, Renaissance Court, 2 Christie Way, Didsbury, Manchester M21 7QY is the promoter of this prize draw.

- Onward Group Limited, a community benefit society registration no. 31216R Registered Provider of Social Housing No. 4649
- Onward Homes Limited, a charitable community benefit society registration no. 17186R Registered Provider of Social Housing No. LH0250
- Onward Repairs Limited, a company limited by guarantee registered in England 03538264

If you need any help understanding this document, please give us a call on **0300 555 0600**, send us a message on WhatsApp to **07793 795882**, or send an email to **customerservices@onward.co.uk**.

Jeśli potrzebujesz pomocy w zrozumieniu tego dokumentu, zadzwoń do nas na numer 0300 555 0600, wyślij nam wiadomość na WhatsApp na numer 07793 795882 lub wyślij e-mail na adres customerservices@onward.co.uk.

إذا كنت بحاجة إلى أي مساعدة في فهم هذه الوثيقة، فيرجى الاتصال بنا على 0300 555 0600، أو أرسل رسالة إلينا على customerservices@onward.co.uk رقم الواتس 07793 795882 أو أرسل رسالة بريد إلكتروني إلى

এই নথিটি বুঝতে আপনার যদি কোনো সাহায্যের প্রয়োজন হয়, তাহলে অনুগ্রহ করে আমাদের 0300 555 0600 নম্বরে একটি কল করুন, আমাদের হোয়াটসঅ্যাপ -এ 07793 795882 নম্বরে একটি বার্তা পাঠান বা customerservices@onward.co.uk.

اگر برای درک این سند به کمک نیاز دارید، لطفاً با ما با شماره 03005550600 تماس بگیرید، از طریق واتساپ به customerservices@onward.co.uk شماره 07793795882 برای ما پیام بفرستید یا یک ایمیل به

如果您在理解本文件时需要任何帮助，请致电 0300 555 0600，通过 WhatsApp 发送信息至 07793 795882，或发送电子邮件至 customerservices@onward.co.uk。

Haddii aad u baahan tahay in lagaa caawiyo fahamka dokumentigan, fadlan naga soo wac lambarkan 0300 555 0600, farriin noogu soo dir lambarkan WhatsApp-ta 07793 795882, ama email noogu soo dir customerservices@onward.co.uk.

اگر آپ کو اس دستاویز کو سمجھنے میں کسی مدد کی ضرورت ہے، تو براہ کرم ہمیں 0300 555 0600 پر کال کریں۔ customerservices@onward.co.uk ہمیں واٹس ایپ پر 07793 795882 پر پیغام بھیجیں، یا

Si vous avez besoin d'aide pour comprendre ce document, appelez-nous au 0300 555 0600, envoyez-nous un message sur WhatsApp au 07793 795882, ou envoyez un e-mail à customerservices@onward.co.uk.

ئەگەر پێویستت بە یارمەتی ھەیە بۆ تێگەیشتن لەم بەلگەنامەیە، تکایە پەیوەندیمان پێوە بکە بە ژمارە تەلەفۆنی 03005550600، لە واتسەپ پەیامێکمان بۆ بنێرە بە ژمارە تەلەفۆنی 07793795882 یان نێمەیلێکمان بۆ بنێرە بۆ customerservices@onward.co.uk.

Se necessitar de ajuda para compreender este documento, contacte-nos para o número 0300 555 0600, envie-nos uma mensagem para o WhatsApp para o número 07793 795882, ou envie um email para customerservices@onward.co.uk.